

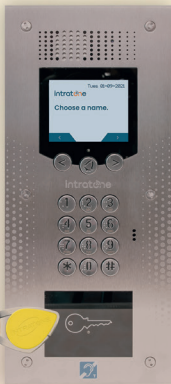
# FIND OUT HOW TO USE YOUR NEW INTERCOM!



## YOUR ACCESS

### OPEN THE DOOR

Hold your fob in front of the reader.



If you have a **hands-free fob** the door opens **automatically** within a radius of 1 m.

### Door opening confirmed

by a written message on the intercom screen + voice message  
« **THE DOOR IS OPEN** ».



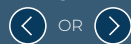
### LOST FOB?

Notify your housing manager as soon as possible: They will deactivate your fob to ensure secure access to your residence.

# YOUR VISITORS' ACCESS



Your visitors **select your name** using the arrows



Then **press**

If you have a push-button intercom,



as they have to do is press **the button corresponding** to your name.

You receive either an **AUDIO CALL** or a **VIDEO CALL**

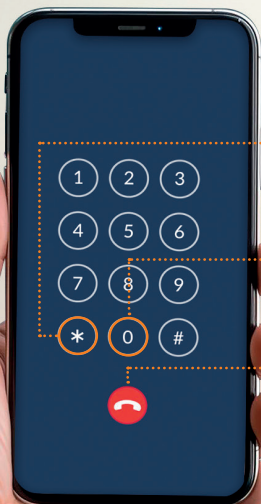


**TIP :**

Remember to save the intercom phone number in your phonebook after the 1st call, so that you can easily identify calls from your intercom. This number starts with +33 6 or +33 7 and is between 10 and 14 digits long.



## AUDIO CALL



When your intercom calls you on your landline or mobile phone, **PICK UP THE RECEIVER AND FOLLOW THE INSTRUCTIONS BELOW :**

Open your door by pressing \*  
\*unless your housing manager has modified the key

Press the key to talk to your visitor

Press the key if you do not wish to open the door



**IF THERE IS NO REPLY :**

Your answering machine will not be triggered and the call will be transferred to the 2nd registered number after the 4th ring. In both cases, the answering machine is not triggered.

## VIDEO CALL (subject to your housing manager subscribing to the video option)

To receive video calls, download the « My Intercom intratone » free app



**1 PICK UP**

to accept the call from your smartphone

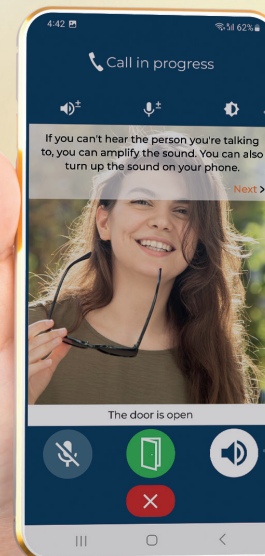


**2 TALK**

to your visitor.



**3 OPEN** the door **OR HANG UP.**



**Sound setting**

**Mic setting**

**Brightness setting**

**Activate/deactivate your microphone**

**Open the door**

**Activate/deactivate your loudspeaker**

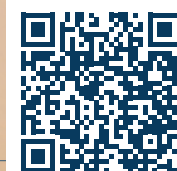
**Hang up**



**IF YOU DON'T ANSWER THE VIDEO CALL,** the intercom will call you on audio on the same number. If you don't answer this 2nd call, it will call you on video and then on audio on the 2nd number registered with your housing manager. In both cases, the answering machine is not triggered.

**GOOD TO KNOW:**

Remember to activate your WIFI in case of insufficient network coverage (min 3G).

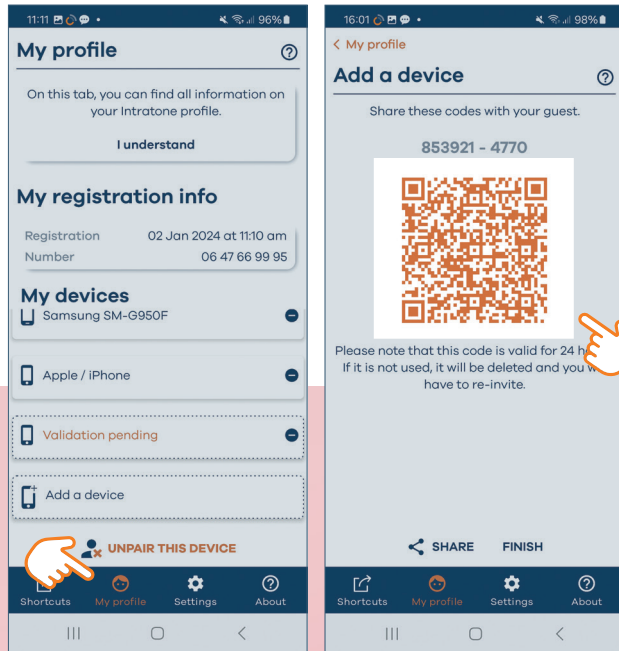


Discover how the app works in video:

# WOULD YOU LIKE TO **ADD MORE USERS** OR **ADDITIONAL DEVICES** ?

subject to your housing manager subscribing to the video option

via  
« **My Intercom intratone** » app



Click on  
« **My profile** »  
then  
« **Add a device** »

Share the generated  
**QR Code**

Once the QR Code has  
been scanned and the  
app registered, the devices  
are linked and will ring  
simultaneously.

The first to pick up will  
receive the video.

Your devices are managed  
via the « **My info** » menu.

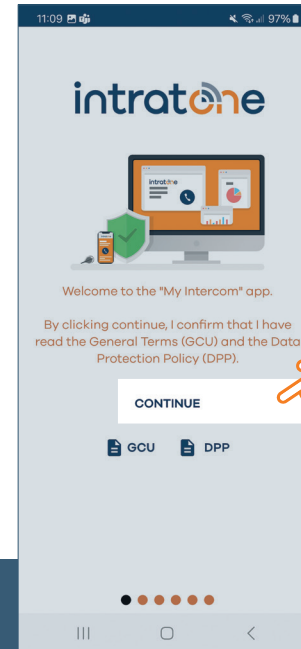


## NEED HELP to install « **My Intercom intratone** » app ?

**1** DOWNLOAD  
THE FREE  
APP



**2** CONFIGURE THE APP



**1.** Click on « **CONTINUE** » to  
accept the general terms  
and conditions of use and the  
data protection policy.



**2.** Enter **your phone  
number** (the one given  
to your housing manager)

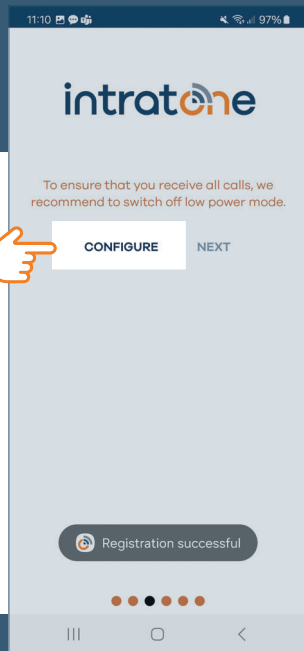


**3.** Enter the **security code**  
received by text message



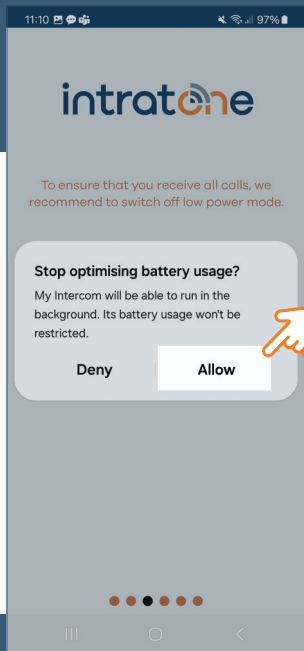
4.

Click on « **CONFIGURE** » to finalise installation of the app



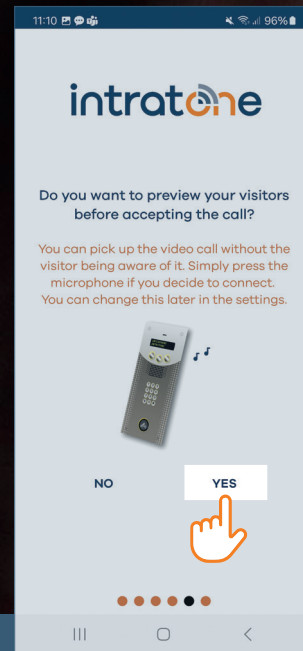
5.

Click on « **Allow** » to ensure that the app works properly.



7.

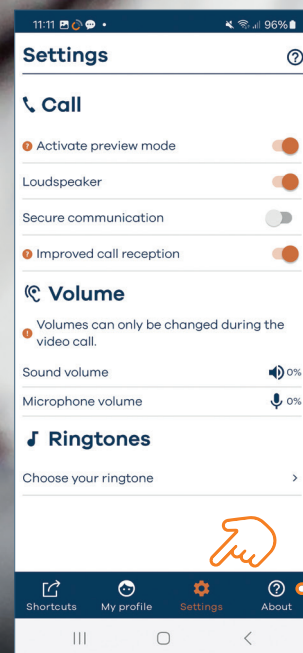
To pick up discreetly select « **YES** ».



8.

**WELCOME TO INTRATONE !**  
Your app will be operational within 24 hours.

6. Authorise access to the microphone and Bluetooth and send notifications.

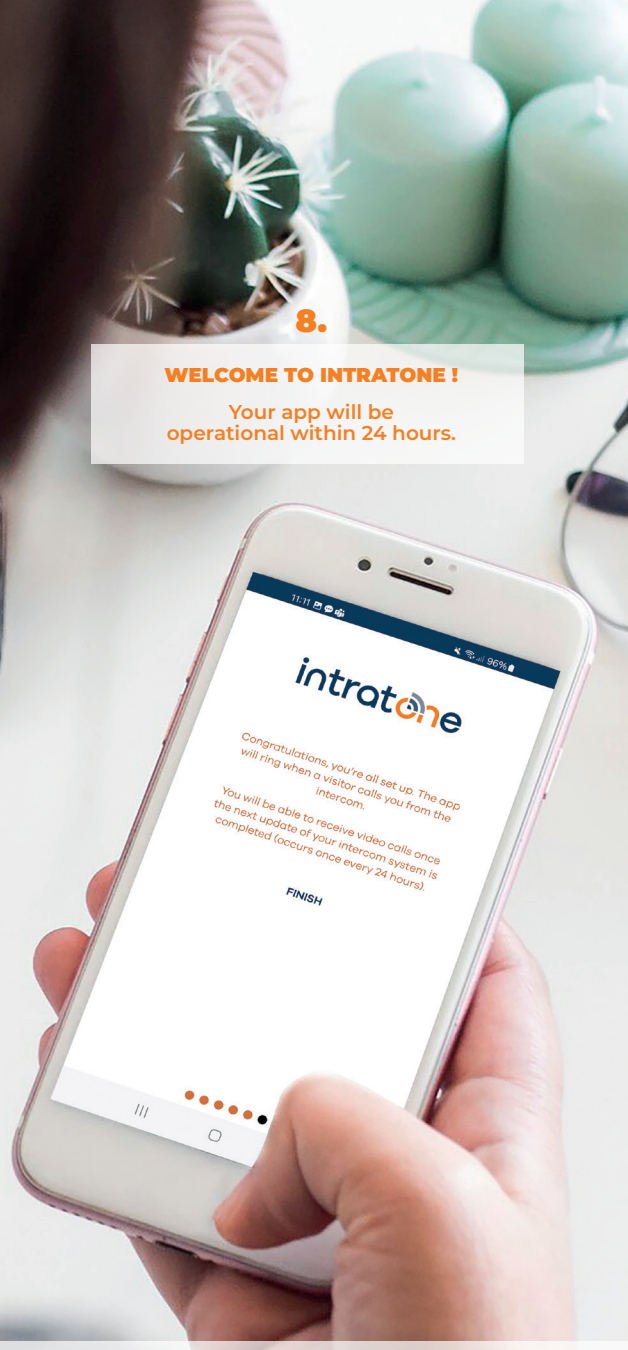


You can always change your settings in the « **Settings** » tab

and consult the **Frequently Asked Questions** in the « **About** » tab

Ensure that « **Improved call reception** » is always activated

**GOOD TO KNOW:**  
If you do not authorise these settings, the app will not allow you to receive calls or open the door



**FIND THE CONFIGURATION**  
**« My Intercom intratone » app**  
**IN VIDEO :**



[www.intratone.uk.com](http://www.intratone.uk.com)

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access a better life



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