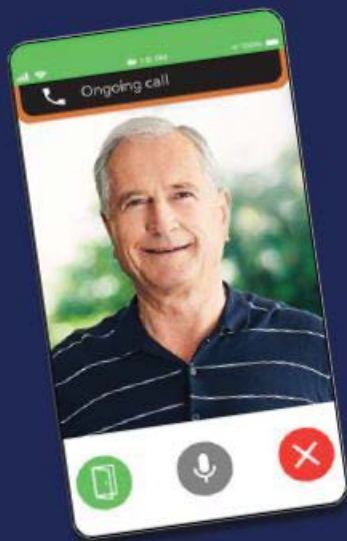


AUDIO & VIDEO CALLS

The type of call made by your intercom will depend on the package your property manager has selected. Please contact them directly for additional information.

Audio Calls

Each residence can have two phone numbers programmed. When a visitor calls a residence via the intercom, it will call the first programmed number. If there is no answer after 4 rings, the second number will be dialed automatically.



Video Calls

Video calls are an optional feature that has to be activated by your property manager.

If activated, you must download the Intratone app to every device you want to receive video calls on. During set up, the app will prompt you to enter the mobile number, which needs to be the same number that has been registered in the system by your property manager. You will then receive a code to activate the app. Up to 5 devices can be registered to the primary number when using the app.

You will need good network coverage to use video calls (at least 3G). If your network coverage is poor, the intercom will revert to audio calls.